



Anaheim Hills Office
5642 La Palma Ave #113
Anaheim Hills, CA 92801
(714) 777-0800

Terms of Service

Teen Driver Education & Behind-The-Wheel:

1. Students must have a valid California learners' permit and have it present during the drive lesson(s).
2. Cancellations must be made more than 24 hours in advance of the scheduled drive lesson by the student/parent/guardian.
3. Signal Driving & Traffic School has a \$25 late cancellations and a \$40 no-show policy to cover the costs associated with your missed lesson.

Arriving without a valid (State) learner's permit or driver's license, being impaired for any reason (lack of sleep, intoxication, medication, etc.), or wearing footwear which may impair the ability to safely operate the vehicle, the lesson will be cancelled and considered a no-show, therefore a no-show fee will be applied.

4. If a certificate needs to be reissued, there is a \$25 certificate replacement fee.
5. Behind the wheel appointments sometimes have a 2-4 week wait time. However, we will try and accommodate your schedule as much as possible.

Certificate of Completion

In order to be *eligible* to receive a certificate you must complete the following:

- State required in class or online drivers' education.
- 6 hours of behind the wheel training completed.
- Billing account current

Refund Policy

Any student who pays in advance and requests a refund, will receive a refund for those lessons not yet taken (or scheduled within the next 48 hours) less a \$35.00 administrative processing fee. This refund will be based on the normal hourly rate, and not on any discounted or coupon rate. To receive the refund all the no show fees or late cancellation fees must be paid. Refunds are issued within 7-10 business days from the date of approved refund. If the account has no activity (scheduled driving or classes) for a period in excess of 12 months then a \$35.00 reactivation fee will be charged prior to scheduling drive lessons, training, or classes. Every effort will be taken to insure all instruction will be offered during this time limit. The fact the person does not obtain a driver's license during this time is not the responsibility of Signal Driving & Traffic School and will not be cause for extension.