Terms & Conditions

- 1. You must have a Valid "G" License, and Valid Learning Permit
- 2. The fee must be paid in full prior to a road test booking.
- 3. TTDS will charge a Harmonized Sales Tax (HST) on all transactions
- 4. Payment is accepted as follows
 - (a) Cash, Certified Cheque, Interac, Visa, Mastercard
 - (b) An additional 5% will be charged for payment by AMEX
- 5. Government identification is required for verification (Example: Drivers License, Health Card, Canadian Passport etc.)
- 6. Please note that 24 hours notice is required for cancellation of a driving lesson and a minimum of 15 working days notice is required for the cancellation of a road test. In case of insufficient notice road test fees are non-refundable.
- 7. TTDS will only provide a road test booking after a minimum of two training session to ensure student safety.
- 8. No refunds will be provided once a Road Test Date has been <u>confirmed</u>. Based on MTO protocol TTDS will provide student with Road Test Time within 3-5 business days of confirming Road Test Date.
- 9. We request students retain all documents provided, as there is a \$60.00 charge for locating and providing records 6 months after the present date. Please allow a processing period of 1- 2 weeks.
- 10. MTO charges a fee per road test. Students have the option of paying this amount directly to MTO or to TTDS at an additional fee.
- 11. Any damages incurred due to negligent or dangerous driving under \$3000 will be the responsibility of the student.
- 12. This program does not require approval under the PCC Act 2005 and is not prescribed as a vocational program.
- 14. We ask all students to bring a hard hat, gloves for the circle check, measuring tape, safety glasses and safety shoes (no runners).
- 15. In case of course cancellation a \$50 administration fee will be charged. A refund will only be provided via cheque. **No refunds will be provided on balances over 6 months old.**
- 16. Each driving lesson is 60 minutes
- 17. Should a training or test cancellation occur due to mechanical failure/MTO scheduling/ road or weather conditions etc. we will do our best to reschedule at the next earliest opportunity but will be unable to provide a refund.
- 18. Harassment of any kind towards any TTDS Employee will not be tolerated and result in an immediate expulsion without refund of fees.
- 19. Any complaints/ requests for refunds/ feedback should be delivered in writing to: info@torontotruckdrivingschool.com.
- 20. Please note that TTDS Management reserves the right to amend any terms without notice