ROADRUNNER DRIVING SCHOOL TERMS AND CONDITIONS

Please read the policies below. If you have questions or concerns, discuss them with us **before** you enroll.

REFUNDS

NO refunds after one year from the date of payment. Documentation for any training completed at this school will be provided after any outstanding fees are paid in full. \$20 service fee for refunds

DRIVING LESSONS LATE CANCELLATION FEE

Late cancel fee is one half the regular price of a two hour driving lesson. (You are reserving a training vehicle and a certified instructor for a two hour period.)

TIME FRAME FOR DRIVING LESSON CANCELLATION

If a driving lesson is scheduled **Tuesday through Saturday**, 24 hours prior notice is required. If a lesson is scheduled **Sunday or Monday**, notification is required before noon on Friday. Cancellations requested by client due to **rain** are subject to the cancellation fee. If weather conditions are severe, the instructor may cancel the appointment.

TO CANCEL A DRIVING LESSON Call 546-3238

Leave a message if necessary. **DO NOT EMAIL** a cancellation request. Lesson may be rescheduled **after** the fee is paid.

Changes to pick up location require the same time frame notification as cancellations. If you make such a request, but do not receive confirmation of the change, meet the instructor at the originally scheduled pick up location to avoid the cancellation fee.

Email reminders are sent as a courtesy. Some clients do not read the reminders or, for technical reasons, may not receive them. Once you have scheduled a lesson, it is your responsibility to know the date, time and pick up location of that lesson.

DRIVER EDUCATION CLASS TRANSFERS OR REFUNDS

No refund for a Driver Education class if a student has attended any portion of the class.

If a student enrolled in a Driver Education class is unable, or decides not to attend, the student may transfer to another class which may be weeks away. If a student cannot attend any portion of any day of a driver education class, that full day must be repeated in another class. No partial days. **\$20 service fee for refunds.**