

## 911 Driving School Policies

- Student must be 15 years of age to enroll in new driver training.
- Classroom hours are 30 hours with an additional 4 hours drive simulation and a total of 6 one (1) hour drives. A minimum of 1 hour of observation is required.
- Per WA State law, students may not miss more than 3 classroom sessions. All missed classes must be made up. Should more than 3 classroom sessions be missed, your son or daughter will be required to take the entire course over and pay full tuition for their new course.
- Students may not enroll into a course after class number 3 per WA state law.
- Students may not be more than ten (10) minutes late to class per WA State law. Should your student be ten (10) or more minutes late to class, your student will be required to take the entire class over. This will count towards one of the three missed classes your students is allowed.
- Student has 6 months from the date their course starts to complete the course. A course may not be completed in less than 30 days per WA state law and must have class to drive integration as prescribed by the school.
- Your student's course completion will be updated within 14 days of their last class and/or drive whichever is last. Students should not go to DOL to obtain their license without first confirming their course has been updated in the state system.
- Should your student fail their driving course, students may re-enroll at the cost of a full tuition. No refunds given for course failures or failure to comply with school policies.
- WA State Intermediate drivers license regulations: New drivers cannot drive with passengers under the age of 20 for the first 6 months. For the next 6 months you may not carry more than 3 passengers who are under the age of 20. Exceptions are immediate family members. For the first 12 months, you cannot drive between 1 a.m. and 5 a.m. unless you are with a licensed driver age 25 or older. For a full review of all IDL rules and regulations, click [here](#).
- Washington State requires 911 Driving School to provide customers with Washington State's Organ Donor Program information. This will be reviewed during class 1.

## Scheduling Drives

- We try to make scheduling easy for you but we need your help too. Please give us 2 days notice if you need to cancel a drive. Drives canceled inside of 1 day (24 hours) will be assessed a \$40.00 rescheduling fee.
- Students are not allowed to drive without their permit or their corrective lenses (when required) so please don't forget to bring them. If you do, we will reschedule the drive for you but we will have to charge the \$40.00 rescheduling fee.
- Missed drives may be rescheduled for a fee of \$40.00.
- Some parents would like their student to have more practice with an instructor. Additional drive sessions may be purchased.
- Occasionally students have extra challenges and need to spend more time with an instructor. Additional drives are required when the student poses a significant safety risk to themselves and/or other drivers and pedestrians. You will be contacted if your student is considered a risk to themselves or their community and be given the opportunity to practice with your student first or purchase an additional drive session. Additional drive sessions may be purchased.
- All fees must be paid in full in order for a student to reflect completed in the WA state online system.

## Refunds

- Plans and schedules change, if your plans change we offer a full refund up to 24 hours prior to Class #1. Students withdrawing from the program prior to Class #3 are eligible for a 50% refund. No refunds will be issued after Class #3.
- Students are expected to conduct themselves in a responsible and appropriate manner at all times. Students can be dismissed from the course for misbehavior. No refund will be given if a student has been removed from class due to behavior issues after class 3.
- 911 Driving School reserves the right to make changes to the dates and times of courses due to unforeseen circumstances. Notification of any and all changes will be communicated to parents and students as soon as possible in order to cause the least amount of inconvenience to our customers. Changes will only be made if there are no other viable options available.